

REACHOUT!

Information, Advice and Guidance Code of Practice

ReachOut! is committed to ensuring young people receive high quality, up to date and impartial Information, Advice and Guidance (IAG) by:

1. Ensuring young people get the support they need to overcome barriers to their future lives through professional, up to date, impartial information, advice and guidance.
2. Having appropriate, up to date, accurate and impartial information and resources that all young people can access regardless of race, gender, religion, ability, disability, social background or sexual orientation.
3. Ensuring this Code of Practice informs and reflects the way in which ReachOut! works with young people.
4. Informing young people of their entitlement to IAG to help them plan their future and make well informed, realistic decisions.
5. Offering all young people access to an impartial guidance qualified professional at a time and place that suits their needs.
6. Ensuring that all staff working with young people are supported in their work to help the young people overcome any barriers to access learning, training and employment.
7. Working in partnership, where appropriate, with a full range of organisations to support the young people.
8. Working with parents/carers to offer them information, advice and guidance to help them help their son/daughter.
9. Consulting young people about what is important to them, and acting upon their responses.
10. Promoting equality of opportunity, celebrating diversity, challenging stereotypes and raising aspirations.