

Terms and conditions of participation in the ReachOut Raffle

The ReachOut raffle is licensed by Licensing Authority (the 'London Borough of Hackney') under the Gambling Act 2005 (gamblingcommission.gov.uk), under Operating Licence number: 107046. Responsible Person: Ruby Richards of ReachOut. ReachOut registered office: ReachOut, 26-28 Ramsgate Street, London, E8 2NA registered charity number **1096492**

All profits from the ReachOut raffle are used to fund ReachOut's work.

1. By purchasing an entry, you agree to these terms and conditions. Any participation instructions form part of these terms and conditions. Any entry not complying with these terms and conditions will be invalid. ReachOut's decisions pursuant to these terms and conditions shall be final and binding.
2. You represent and agree that:
 - a. You are 18 years of age or over.
 - b. You are a resident of the United Kingdom.
 - c. You will not buy or purport to buy an entry in this raffle on behalf of anybody under the age of 18.
 - d. You will provide accurate entry information, including your name and email address.
3. You agree that you shall not be entitled to receive any prize if you are unable to substantiate to the Promoter your representations under paragraph 2.
4. Entry is open to all residents of the UK (including ReachOut volunteers, trustees and staff) but excludes members of ReachOut staff involved in the administration and promotion of the ReachOut raffle.
5. Entry costs £3 per play, payable in advance, by one of the methods permitted within the entry form. Entries may not be sold to or by anyone under 18 years of age. Each ticket represents one entry only.
6. ReachOut is not liable for any delayed, incomplete entries, or for any delay in bank payments.
7. ReachOut may (without giving any reason or notice, at its absolute discretion) terminate or suspend the raffle.

8. The draw will be conducted on **Tuesday 08th of March 2022 at 1pm**, with the draw taking place on ReachOut's live Instagram stories. The closing date for entries will be the Monday the 31st of March at 5pm. The results of the draw are final. All winners will be contacted via email.
9. Winners will be notified via email on the day of the draw. There are no alternatives to any prize except where stated. Winner's prizes will be sent to them within 10 days of the draw.
10. ReachOut are not responsible for any lost prizes.
11. The winner's contract is directly with the supplier of the prize, and ReachOut shall not be liable for any loss or damage whatsoever suffered (including, but not limited to, direct, indirect and/or consequential loss) or personal injury suffered or sustained in connection with the prize or any part of it. **There may be certain conditions** attached to some prizes. For example, where the prize is a weekend away, this might only be redeemable during off-peak times. Suppliers or manufacturers of prize brands are not sponsors of this raffle or involved in any arrangements relating to this raffle.
12. ReachOut reserves the right to substitute a prize for a prize of equivalent or greater value, or at its sole discretion, the cash value of a prize, if this is necessary for reasons beyond ReachOut's control.

Terms and conditions for prizes

1. **Darwin Escapes:** Break must be taken before the date given by Darwin Escapes. Voucher may only be used once. Voucher cannot be used in conjunction with any other promotional discounts. The break offered is for an "Off Peak" short break for up to 6 people in a standard holiday home. For the definition of "Off Peak" please speak to one of our advisors when booking. Subject to availability. Winners can choose from 22 locations (dependent on availability).
2. **LNER train tickets:** LNER Complimentary tickets are valid on LNER services only, subject to availability and can only be booked a maximum of 12 weeks in advance.
3. **Cinderella theatre tickets:** Can only be used for performances between Monday – Thursday and cannot be used during school holidays.
4. **Lorde tickets:** Attendees must be aged 18+
5. **Bloc Party tickets:** Attendees must be aged 18+
6. **James Blake tickets:** Attendees must be aged 18+
7. **Le Bab meal:** Voucher is valid at the Le Bab Covent Garden branch for 24 months from the date of issue (06/09/2021).