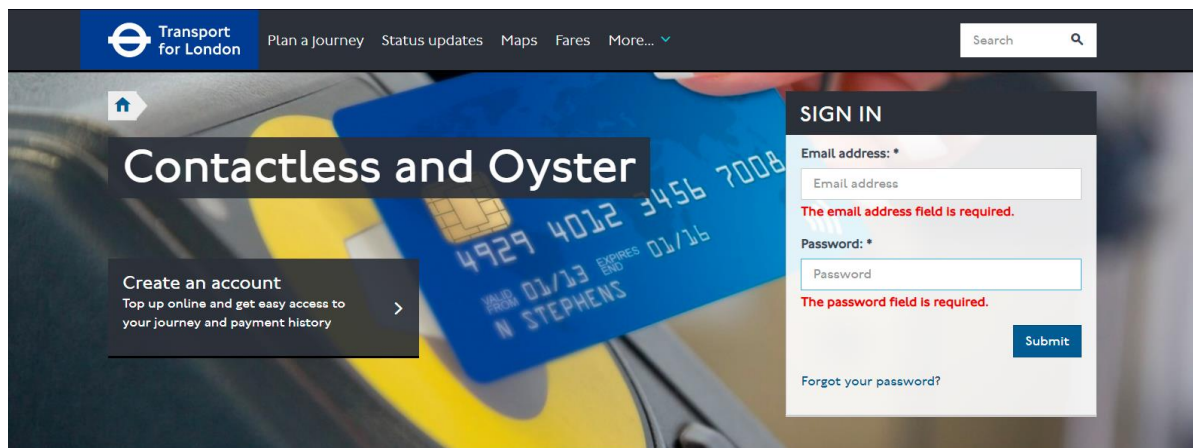


## How to get your TfL receipts

1. [Log into](#) or create an account on the TfL website



2. Register your oyster or contactless card to your TfL account – once you have done this they will appear on your dashboard

## My Account

My contactless cards	My Oyster cards	MY ACCOUNT
You have 4 notifications	You have 0 notifications	Contactless +
<b>Card has expired</b> VISA ending in 0831 Expires: 10/2021	+ Add an existing Oyster card	Oyster cards +
<b>Card has expired</b> VISA ending in 0831 Expires: 10/2021	+ Get a new Oyster card	Personal details >
View My contactless cards >	View My Oyster cards >	

3. Once your card has been registered you will then be able to see your journey history for your contactless or oyster card

## Journey & payment history



VISA ending in 0831

Payment history | Journey history

This view shows the travel charges that we have made to your contactless payment card. We sometimes delay collecting payment as we wait for our system to update. To see all your journeys, including those we have not yet charged you for, select the "Journey history" view above.

Any journeys made between 01:30 to 04:30 will not be displayed in your payment history until tomorrow.

Date range: September 2021

Select a card: ending in 0831

Statement

MY ACCOUNT
Contactless -
- My contactless cards >
- VISA ending in 0831 -
- Card overview >
- Apply for incomplete journey refund >
- Journey & payment history >
- View refund history >
- Contact us about this card >
- Service delay refunds >

4. To access your journey history and get a receipt you can use to be reimbursed you will need to scroll down to the bottom of the page and click on download statement

**Download statement**

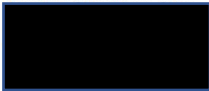
Visa - 0831 - September 2021 (Payments)

[Download PDF format](#) [Download CSV format](#)

5. This will then create a summary which you will need to email to [volunteer@reachoutuk.org](mailto:volunteer@reachoutuk.org) along with your Expenses spreadsheet and we will then be able to repay you



Miss Alice McGill



**Payment Statement**

TfL Customer Services  
4th Floor  
14 Pier Walk  
London SE10 0ES

Tel: 0343 222 1234  
contactless.tfl.gov.uk

**Date:** 01 December 2021  
**Card:** Visa - 0831  
**Card Reference Number:**  
**Date range:** 01/09/2021 to 30/09/2021

05/09/2021	£6.55
Bus Journey, Route 153 + £.00	£1.55
Caledonian Road to Baker Street 16:54 - 17:17	£2.50
Baker Street to Caledonian Road 20:13 - 20:30	£2.50